

Bentivogli SRL's mission is to be a **reliable reference point** for those seeking a trustworthy and available partner in the production of technical rubber components.

In this context, the **ongoing focus** on customer satisfaction is not merely a goal, but a strategic tool to generate the profits necessary for continued investment and growth.

This mission is pursued through **constant support** to customers during all phases of product industrialization and production, and through close collaboration with trusted suppliers during the design and manufacturing of molds.

The flexibility that has always characterized the company's service allows it to deliver **customized solutions** across a wide range of industrial sectors.

Ongoing development of the management system enables effective planning and execution of actions aimed at fully achieving the improvement objectives established by Management. These actions are based on a systematic analysis of the company's operational context, along with the assessment of associated risks and environmental impacts.

To address these priorities, Bentivogli SRL has implemented an Integrated Quality and Environmental Management System that complies with the requirements of UNI EN ISO 9001:2015 and UNI EN ISO 14001:2015.

All activities — whether planned, scheduled, or operational — are directed towards the continuous improvement of the Integrated Management System (IMS). These objectives are pursued through the following commitments:

**FOR THE QUALITY SECTOR:**

- Provide products that meet the requirements contractually defined by the customer
- Provide technical support services that fulfill customer expectations
- Strengthen customer loyalty and foster growth through the development of new products
- Select reliable suppliers to assist in identifying the most appropriate materials
- Invest in new technologies that are environmentally sustainable and energy-efficient, with the goal of reducing CO<sub>2</sub> emissions
- Monitor production processes through structured data collection and analysis
- Involve personnel in the achievement of company objectives through ongoing training focused on professional development, while ensuring a healthy and safe working environment

- Define roles, responsibilities and tasks clearly within the organization. Management promotes gender equality and non-discrimination, ensuring equal opportunities for all employees
- Promote the continuous improvement of the Quality Management System
- Comply with the requirements of UNI EN ISO 9001:2015 and all other applicable mandatory requirements

**FOR THE ENVIRONMENT SECTOR:**

- Allocate resources, financial means and skills, assign powers and responsibilities, and define the necessary procedures for the proper and effective functioning of the Environmental Management System
- Reduce waste generation and optimize collection, reuse and disposal methods, giving preference to suppliers and solutions with low environmental impact
- Promote the rational use of natural resources and improve energy efficiency through consumption monitoring and adoption of low-impact technologies
- Identify, evaluate and mitigate significant environmental impacts of activities, with particular attention to emissions, energy use, and hazardous substance management
- Raise awareness and engage all personnel in reducing their environmental footprint through continuous education and training, promoting a proactive culture of safety, environmental protection, and process control
- Adopt technologies, procedures, products, and operational methods aimed at preventing pollution
- Integrate environmental, social, and economic sustainability principles into investment and business development strategies
- Continuously improve the Environmental Management System
- Comply with the requirements of UNI EN ISO 14001:2015 and all other applicable mandatory requirements, including environmental protection laws and other compliance obligations relevant to interested parties

Achieving these objectives must be a priority for the entire organization and is the direct responsibility of the Quality Manager, who is also in charge of periodically verifying the effectiveness and adequacy of the implemented Management System.

In this context, a strong awareness of worker safety and environmental protection is fostered, with the aim of creating a sustainable presence within the territory.

The Management  
Paolo Bentivogli